

Quick Group of Companies Cookie Policy

The protection of your privacy and personal information and data is important to Q International Courier, LLC, together with our subsidiaries and affiliates forming Quick International Courier and the Quick Group of Companies, including Quick International Couriers (UK) Limited, Quick International France S.A.S., and Sterling Courier, LLC (collectively, "Quick", "we" or "us"). We want you to understand how we are using and protecting the information we collect about you. Quick is respectful of data privacy and adopts best practice in compliance with applicable privacy law and regulations, including the EU General Data Protection Regulation (GDPR).

This Cookie Policy, as well as the Privacy Policy, describes Quick's policies and practices regarding its use of information collected on our Websites (quick.aero and sterlingaog.com) and sets forth your privacy rights.

By using our Websites and consenting to this Cookie Policy, you agree that Quick as explained in the Privacy Policy can place cookies as we describe below, and you agree to the collection, sharing, and use of your Personal Data for personalization of services.

Why Do We Use Cookies?

We use cookies, including from third-party providers, to optimize and continuously improve our Websites to offer you an optimal website experience. Cookies allow us to distinguish you from other users, so that we can recognize you each time you visit. Cookies also allow us to store user preferences and provide you with a positive experience when you browse our Websites, including enabling you to personalize Website settings.

What Are Cookies?

Cookies are small text files that can be stored on a user's computer, tablet or mobile device ("Computer") when you visit a website. A cookie will typically contain the name of the originating domain, the lifetime of the cookie, and a randomly generated unique number or other value.

Cookies used by Quick identify you as a unique user by means of a tracking ID. The cookie itself is anonymous and does not contain any Personal Data, except when such information has been supplied by you, such as when you provide your name and email address when completing a registration form. The next time you access our website from the same end device, the data stored in the cookies will subsequently be sent back either to our website ("First Party Cookie") or to another website to which the cookie is linked ("Third Party Cookie").

We only transfer such data to providers in third countries, which have accepted a contractual agreement following the EU standard contractual clauses and additional security measures in order to establish a sufficient level of data protection. However, by accepting the Marketing Cookies category, you also consent to your data being processed by providers in other countries such as the United States. In such countries, authorities may have easier access to such data and you may have fewer rights to oppose such access, as compared to the European Union.

Does Quick use cookies for marketing and analytics?

Yes, we may use information collected from our cookies to identify user behavior and to serve content and offers based on your profile, and for the other purposes described below, to the extent legally permissible in certain jurisdictions.

In other cases, we can associate cookie information (including information from cookies placed via our advertisements on third party sites) with an identifiable individual. For example:

- If we send you a targeted email which includes cookies or similar technologies we will know whether you open, read, or delete the message.
- When you click a link in a marketing e-mail you receive from Quick, we will also use a cookie to log what pages you view and what content you download from our websites, even if you are not registered at or signed into our site.

What if I don't want cookies or similar tracking technologies?

You can adjust your cookie settings through our cookie banner. If you want to remove existing cookies from your device, you can do this using your browser options.

Please bear in mind that deleting and blocking cookies may have an impact on your user experience.

Cookies We Use

We use the following types of cookies. You can object to the use of non-Necessary Cookies at any time by making the appropriate adjustments to your cookie settings by using our Cookie Banner. This Cookie Banner is displayed when you visit our Websites for the first time. You can also use the button on the right side at the top of this page to manage your cookies at any time.

Necessary Cookies

These cookies are necessary for the proper functioning of the website and store session data so the page is displayed correctly and the security of the website is maintained. Necessary Cookies are required to provide you with the basic technical functions while using the website temporarily and store session data to ensure the page is displayed correctly. These cookies might be used for:

- Consistency of language selection and login status;
- Availability of security firewall and preventing attacks on our service;
- Error-free navigation between different website areas; or
- Ensuring that the website and its functions can load without significant delay.

In order to identify errors and to maintain both the integrity and security of the website as well as for statistical purposes, First Party Cookies are used on our Websites and mobile app. Necessary Cookies ensure you are guided correctly to your industry- or country-specific needs. The data is anonymous and analyzed in aggregated form. The collected data contains:

- Amount of page views on URLs, amount of error pages, page view sequences;

- Clicks on important website functions like contact forms, navigation items, or quoting and booking requests;
- Type of referrers and external links to our websites; or
- Technologies used like browsers, operating systems and device categories.

Performance Cookies

Performance and comfort cookies are used to improve the experience with better page designs and guidance for new visitors. We also use technologies to better understand how some pages are used in order to improve their usability and design.

Functional Cookies

These cookies enable the website to provide enhanced functionality and personalization. They may be set by us or by third party providers whose services we have added to our pages. If you do not allow Functional Cookies then some or all of these services may not function properly.

Marketing Cookies

We use these cookies to show you advertising tailored to your interests, inside and outside of Quick Websites. Marketing Cookies collect information about how you use our website, for example, which pages you visit most or how you move around the website. This is based on a unique identification of your browser as well as your internet device. The purpose of these cookies is to provide you with content that is more relevant to you and tailored to your interests. They are also used to limit the frequency an advertisement will appear and to measure and control the effectiveness of campaigns and ads.

The information may be shared with other websites or third-party providers, such as other affiliates of the Quick Group of Companies or third-party advertisers, so that relevant advertising on other websites can be shown to you for marketing purposes. These cookies are linked to third-party website functionalities where appropriate.

By accepting the Marketing Cookies category, you also consent to your data being processed by providers in other countries, such as the United States. There is a risk that U.S. providers may have to share the data with the U.S. authorities. As such, the U.S. is assessed as a country with an insufficient level of data protection according to the EU's data protection standards. However, we only process such data to providers in third countries which have accepted a contractual agreement following the EU standard contractual clauses and additional security measures in order to establish a sufficient level of data protection.

Cookies We May Use

Cookie Type	Cookie	Where Used?	Description
Marketing Cookies	LinkedIn Marketing Solutions	Sterlingaog.com	<p>Some of our websites use functions of the LinkedIn network. The provider is LinkedIn Corporation, 2029 Stierlin Court Mountain View, CA 94043, USA. The responsibility for data protection matters outside the USA lies with LinkedIn Ireland, Wilton Plaza, Wilton Place, Dublin 2, Ireland.</p> <p>When you click on one of our advertising campaigns on LinkedIn, some of them will forward you to our website. If you then send us a message using our contact forms, a technology from LinkedIn Marketing Solutions is used to measure this behavior.</p> <p>LinkedIn saves the data for the purpose of campaign effectiveness measurement. The data is stored as long as the duration of the LinkedIn Marketing Solutions campaign lasts, which can take several months. The actual timing can differ between several campaigns using LinkedIn Marketing Solutions. Such campaigns are used in specific content-areas and offers on our website and for specific target groups.</p> <p>For further information on this subject, please consult LinkedIn's privacy policy at https://www.linkedin.com/legal/privacy-policy.</p>

Marketing Cookies	Google Ads Conversion Tracking	Sterlingaog.com	<p>With this technology, Cookies are set when you interact with, e.g. click on, one of our advertisements on Google. When you click on one of our advertisements on Google, you will be forwarded to our website. If you then send us a message using our contact forms, a technology from Google Ads is used to measure this behavior. Google Ads saves the data for the purpose of campaign effectiveness measurement. If you have consented to the Marketing Cookies category, we will use the Google Ads Conversion Tracking as described.</p> <p>Google Ads Cookies expire 30 days after your click on Google Ads advertising links. For further information on this subject, please consult the Google privacy policy at https://policies.google.com/privacy</p>
Marketing Cookies	visitor_id	Sterlingaog.com	The visitor_id cookie includes the name "visitor_id" plus the unique identifier for your account which is derived from the tracking code placed on the Site. The value stored is the unique ID for the visitor. The cookie is placed by a third party: Pardot.
Functional Cookies	distillery-wistia	Sterlingaog.com	Video service
Functional Cookies	Quickonline	quickonline.com	QuickOnline uses "cookies" to maintain your preferences and place as you use the applications located on our website. This "cookie" expires each evening but while active allows you to return to our website throughout the day without having to log in each time. Clicking the logout button will delete the "cookie" from your local device.

Functional Cookies	quickonline	quickonline.com	<p>Access your information when you "sign in" to our website so that we can provide you with customized content.</p> <p>Identify you as a registered user of the website so that you are able to use the site for its intended purpose without having to re-enter your information each time you do so.</p> <p>Keep track of preferences you specify while you are using QuickOnline services.</p> <p>Estimate and report our total audience size and traffic.</p> <p>Require you to re-enter your QuickOnline password after a certain period of time has elapsed.</p>
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GDPR and Your EU Privacy Rights

The General Data Protection Regulation ("GDPR"), (Regulation (EU) 2016/679) creates some new rights for European Union residents and strengthens some existing data protection rights.

To the extent that any cookie placed by Quick, as described above, can uniquely identify a computer, or the person using that computer, under GDPR, this is Personal Data. Therefore, the Privacy Policy shall apply to any such Personal Data collected from its Users.

The legal basis for the processing of personal data by means of technically Necessary Cookies is Art. 6 (1) point f) GDPR. The legal basis for the processing of personal data by means of Cookies for the purpose of performance, comfort and marketing, if the user has given their corresponding consent, is Art. 6 (1) point a) GDPR.

Cookie Policy Changes and Updates

We reserve the right to amend this Cookie Policy from time to time as necessary. We will post a notice on this Website if there are material changes to the Cookie Policy, but you should also check this Website periodically to review the current policy.

How to Contact Us

If you have any questions, concerns or complaints about Quick's Personal Data practices around cookies or this Cookie Policy, we encourage you to get in touch with us.

If you believe you have suffered harm due to a breach of your rights by Quick under this Cookie Policy, and Quick has not handled your complaint in a reasonably sufficient manner, any EU resident may also file a complaint with the applicable supervisory authority.

If you have any comments, queries, requests or complaints relating to this Cookie Policy or to our use of your personal information, please first contact us by completing the form at the following link:

<https://privacyportal-de.onetrust.com/webform/301e12a5-c435-4be7-b611-f4b0fe03169e/draft/d87ee098-0f23-4145-a733-0c2963d43ad8>

or by email: DataPrivacy@qintl.com

The data entered in the input mask or transmitted by email together with the email address will be transmitted to us and stored at our establishment. The data will be used exclusively for the processing of the conversation and, if you have expressly consented to it, for advertising purposes.